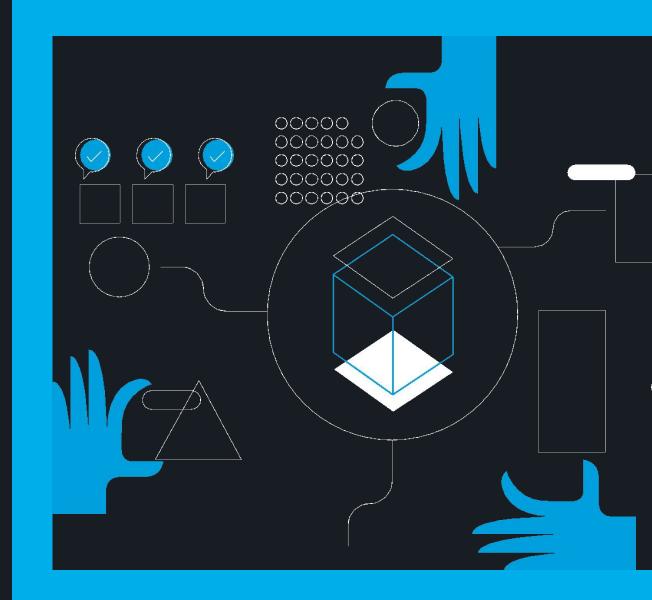
Managing The

Process

Fundamentals

In Lean Thinking

Tiffany Jachja
Technical Evangelist | Harness.io

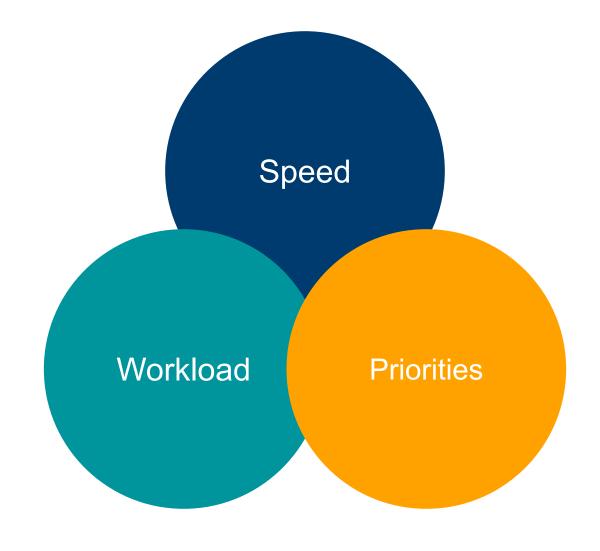


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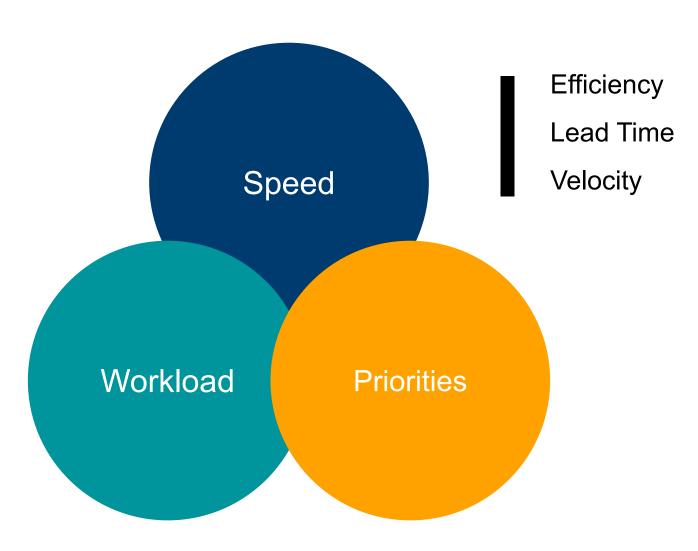
A combination of people, process, and technology that maps, optimizes, visualizes, and governs business value flow through software delivery pipelines.

/ Forrester Research

Value Stream Mgmt



Value Flow



Value Flow

Efficiency **Lead Time** Velocity Speed Workload **Priorities**

Distribution
Automation
Work in Progress

Value Flow

Efficiency **Lead Time** Speed Velocity Resources Workload **Priorities** Waste Risk vs Gain

Distribution
Automation
Work in Progress

What Lean Thinking?

People Versus Process

Building environments for continuous improvements

What Lean Thinking?

A methodology for organizing activities to deliver more value, while eliminating waste

Agenda

- How does LT work?
- Principles for VSM
- Possible Pitfalls

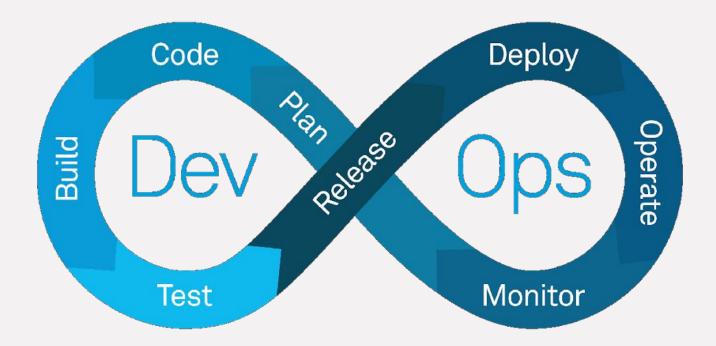
Lean Thinking Practices

Kanban

Automation

Andon / Stop the World

Visualization



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P/11

Principles For Value Stream Management



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Possible Pitfalls

Controversies and challenges of lean thinking

Processes bring people to a standard level of productivity.

Carefully designed processes create feedback loops.

Processes bring people to a standard level of productivity.

Carefully designed processes create feedback loops.

Process are dumb in nature. They work as designed.

They break.

People take over where processes fail.

Creativity and innovation come from freedom and problem solving.

Lean Thinking is more than just the focus of efficiency.



I am not here to be right, I am here to get it right.



/ Brené Brown

THANK YOU

Any Questions?

Contact: tiffany@harness.io

