



# DevOps Institute

## DevOps for Humans

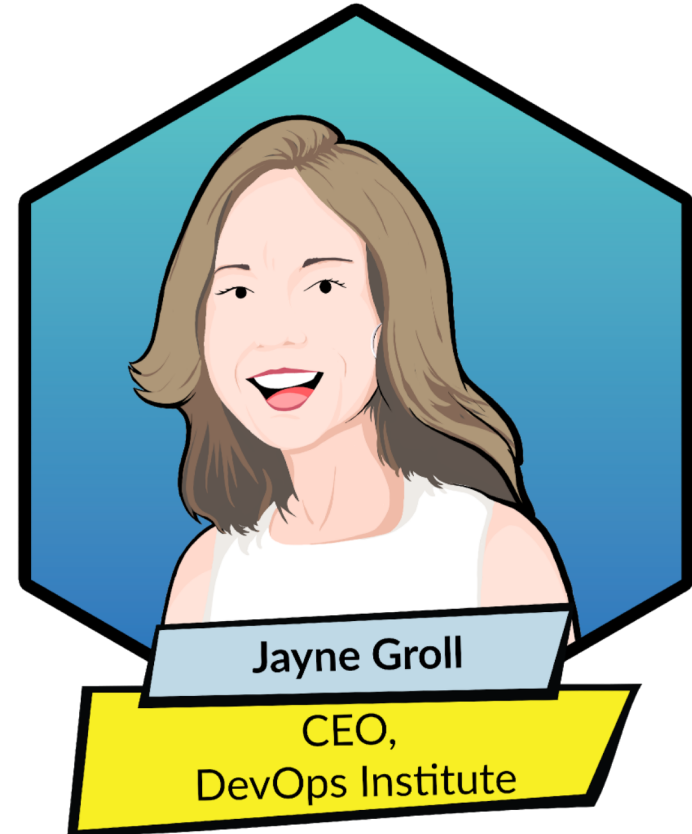


Jayne Groll  
CEO  
DevOps Institute



# About Me

Co-founder and CEO of the DevOps Institute, former ITIL instructor, former IT Ops Director, frequent speaker. Author of the Agile Service Management Guide.



@JayneGroll  
@DevOpsInst



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# About DevOps Institute

**We drive human transformation in the digital age.**

DevOps Institute is a professional member association with one mission:  
*to advance the human elements of DevOps.*

We create a safe and interactive ecosystem where members can network, gain knowledge, grow their careers, lead and initiate, and celebrate professional achievements.

We inspire thought leadership and knowledge by connecting and enabling the global member community to drive human transformation in the digital age.





Digital transformation is no longer optional.

n**Or**mal

the  
new

Digital transformation requires humans with new talent and skills – but which ones?

**To keep pace, we need to  
upskill our humans as  
often as we upgrade our  
applications.**



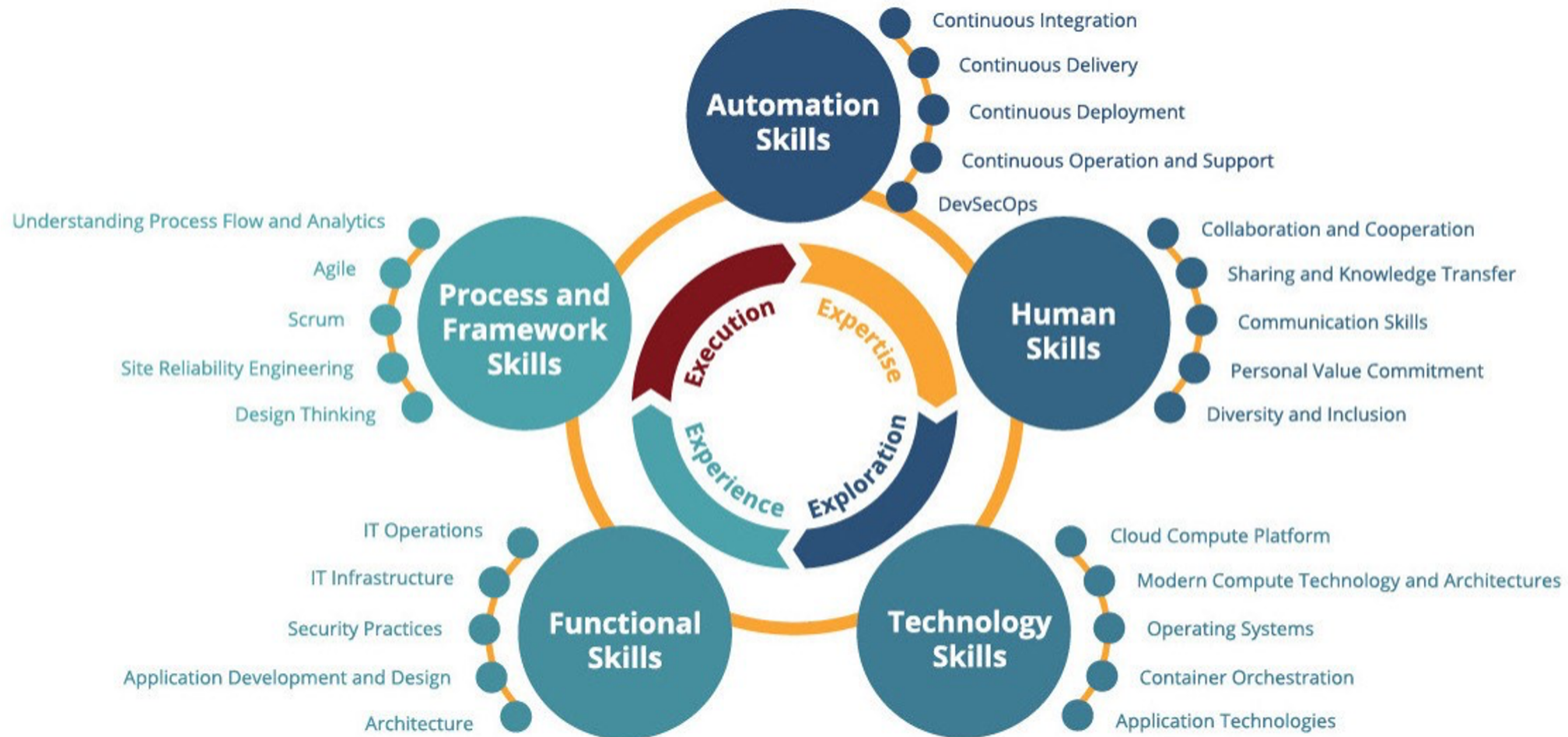
# upSkilling<sup>2021</sup>

Enterprise DevOps Skills Report

**Third Annual Report on DevOps Skills:**  
Human Readiness Must  
Take on New Importance

# DevOps Human Skill Journey:

## Top 5 Skill Domains and Top 5 Skills



# FIFTEEN TOP DEVOPS SKILLS



**Continuous Integration  
/ Continuous Delivery**



**Continuous  
Deployment**



**Collaboration  
and Cooperation**



**Empathy**



**Sharing and  
Knowledge Transfer**



**Diversity and  
Inclusion**



**Modern compute  
technologies and  
architectures**



**Container  
orchestration**



**Application  
technologies**



**IT Operation  
principles**



**Security  
Practices**



**Process Analysis  
and Flow Analysis**



**Agile, Scrum**



**SRE, ITSM**



**Design and  
Product Thinking**

# YOUR BRAVE DEVOPS FUTURE

*Are you ready to reinvent yourself?*



## What Can You Do?

# How do you know if DevOps is right for you?

*If you answered “yes”  
to more than 10 of the  
questions on the right,  
then DevOps is an  
excellent career choice  
for you.*

## DevOps Aptitude Quiz

- ☐ Are you curious, willing to step out of your current comfort zone?
- ☐ Are you a big picture thinker?
- ☐ Do you love to learn new best practices and technologies?
- ☐ Do you love to collaborate with others across IT and business?
- ☐ Do you like to have your feet in multiple camps?
- ☐ Are you willing to be a change agent?
- ☐ Are you able to step away from your ego and viewpoint?
- ☐ Are you a good collaborator?
- ☐ Are you a good communicator? Are you a good listener?
- ☐ Are you empathetic?
- ☐ Are you open for different mindsets?
- ☐ Are you willing to be a champion for the next normal?

# Key Takeaways... Where to Start?

Your Turn to Reflect, Plan, and Initiate a DevOps Upskilling Journey and Scale It Across the Organization

- **Assess your current DevOps capabilities** in terms of its current state
- **Reflect on your current DevOps skills** in terms of all five upskilling domains
- **Understand which skills** have helped you make an impact, why and what those impacts are
- **Honestly assess** your willingness to explore and change
- **Plan and prioritize** where you'd like to grow
- **Stay focused on value** leveraging VSM, OKRs, technology and business focused metrics
- **Continue your automation journey** reflecting current state vs. goals



....  
**THANK YOU**

**Jayne Groll**

**@JayneGroll**  
**[www.devopsinstitute.com](http://www.devopsinstitute.com)**



# Professional Membership in DevOps Institute



## Basic

\$0  
(No Cost)

Take advantage of this limited membership to see what DevOps Institute has to offer.

SKILup Day Events

Annual Upskilling Enterprise DevOps Skills Report

Local Chapter Meetings

And more



## Premium

\$99 (half price special)

Working and leading in the DevOps space? We've got you covered with all the benefits of Basic, plus more.

Team Assessment of DevOps Capabilities (ADOC)

SKILbooks

30% Discount on Exams

And more



## Enterprise

Varies  
(Based on Team Size)

Take advantage of this limited membership to see what DevOps Institute has to offer.

Assessment of DevOps Capabilities (ADOC) License

Exams Included

Executive Leadership Forum Series

And more